



Number of Clients

Fiscal Years 2009-2004

Fiscal Year (ends 30 June) →	2009	2008	2007	2006	2005	2004
Homeless Assistance						
Outreach	2,061	1,412	1,660	* 1,609	1,282	927
Emergency Shelter	2,078	1,699	1,772	1,741	1,681	883
Residential	1,066	486	269	178	140	103
Case Management	1,074	1,144	964	814	702	673
Total of Homeless Assistance Clients	4,463	3,913	3,367	2,864	2,853	2,566
Crisis & Trauma Intervention						
Mobile Crisis Team – Adult	8,903	9,210	9,042	8,412	8,051	8,313
Mobile Crisis Team – Children	693	1,069	1,137	1,102	1,521	945
Child Trauma Intervention **	1,717	1,372	1,253	1,265	1,234	1,110
Child & Family Focused Services	96	61	76	73	90	45
Total of Crisis/Trauma Clients	11,413	11,712	11,239	10,852	10,896	10,413
Grand Total of all MHS Clients	15,876	15,625	13,573	13,201	12,493	11,466

Note: Clients are encouraged to participate in all programs that may help them achieve their goals. In this table, clients are included in the count of all programs in which they participated. Therefore, the sum of client counts for each program group may be greater than the (unduplicated) group total and grand total. Clients who participate in one homeless assistance program are highly likely to participate in another. Clients of one crisis program are unlikely to participate in another, but may participate in a homeless assistance program.

* The number of clients served in outreach programs in fiscal year 2006 includes 325 hurricane Katrina evacuees from 572 households who had fled to Cleveland.

MHS provided services for **13,061 adults**, and **2,815 children** during our 2009 fiscal year. The number of homeless adults served through our outreach programs increased **46%** from the prior year, while the number of homeless children and adults coming to our emergency shelters increased **22%**. The overall number of homeless persons served increased **14%** from 2008, due to the substantial increase in the number of outreach and shelter clients, and the launch of new housing programs.

There was a **25%** increase in the number of children served by our trauma intervention programs (**Children Who Witness Violence, and the SAMHSA-funded program, Transforming Care for Traumatized Youth in Child Welfare) from 2008 to 2009. Although there was a **3%** decline in the number of clients served by our Mobile Crisis Team (MCT) from 2008 to 2009, the total number of referrals to the MCT increased **6%** during that time. (See <http://www.mhs-inc.org/archive/MHS-Referrals-to-MCT-2008-2006.pdf>) The table omits the four individuals served by the new Violent Loss Response Team that began providing direct services in June 2009. (See <http://www.mhs-inc.org/News2008.asp#20081001>)

(29-Nov-2009)